

CHANGES BEING MADE

CHANGES TO YOUR BENEFITS:

Beginning in January of 2025, Arkansas Support Network has made some changes to your benefits.

Below is a brief summary of those changes and what they mean for you.

If you have further questions or concerns, please contact your HR or your Hatcher Service Team for help.

HEALTH CARRIER –

This year, Arkansas Support Network's Medical Benefits has moved carriers from BlueCross BlueShield to UMR. UMR provides you with prompt, personalized service UMR is part of the United HealthCare network. UMR will be sending you new ID cards for you to use at your doctors' offices. You will also be able to access your insurance information online with your UMR user account. You can visit www.umar.com to get started. (see page 8 in your Employee Benefit Booklet.)



PHARMACY BENEFITS –

In addition to moving Health carriers, your Pharmacy benefits will now go through VENTEGRA. Ventegra will be working closely with Arkansas Support Network to ensure you have the best possible benefits for your pharmaceutical needs. There are many new benefits tied together with your Ventegra network (See pages 9-18 in your Employee Benefit Booklet) Ventegra will be sending you a new ID card you will need to show to your pharmacy beginning January 1, 2025.



ENROLLMENT PLATFORM –

This year, we have moved to the DATIS Human Resource platform.

