

VENTEGRA PHARMACY BENEFITS



IMPORTANT INFORMATION ABOUT YOUR MEMBER PORTAL

Ventegra is keeping you informed – because knowledge is power. Stay on top of your prescription drug benefits with the Ventegra Member Portal.

Secure, 24-hour online access to:

- Accumulated Deductible and Maximum Out-of-Pocket (MOOP) Amounts
- Participating Pharmacies
- Drug Fill History Including Medication Information Sheet
- Drug Pricing Estimates
- Alternative Pharmacy Pricing Tool
- Member ID Cards
- Customer Service Contact Information

Registration is easy – takes only a few minutes!

1. **Beginning 1/1/25 - visit the Ventegra Member Portal at: myventegra.org**
2. **Select the "Sign Up" link**
Enter your member ID, name, and date of birth
3. **Create your Account by providing an email address and password**
4. **Verify Email Address**
Verify your email address using the 6-digit code sent to you. If you do not receive your code in a reasonable time, please check your spam or junk email folder.

Questions?

We pride ourselves on providing clear and open communication with members. If you have any questions, please contact our Customer Care Team.

by phone

1-877-867-0943

- Mon – Fri: 7:00 AM to 11:00 PM (CST)
- Saturday: 9:00 AM to 9:00 PM (CST)
- Sunday: 9:30 AM to 6:00 PM (CST)

If you reach us outside these hours, you can leave us a voicemail. We will respond to your question within the next business day.



by email

Our Customer Care Team is available via email at:

CCT@ventegra.org



by chat

Our Customer Care Team is available by "Live Chat" on:

Ventegra.org

